



Flowers to Impress Pty Ltd RTO (46077)
Shop 1, 33 Bell Street Mall
Toowoomba, QLD 4350
(07) 4638 2727
school@flowerstoimpress.com.au

Course Name:	SFL20115 Certificate II in Floristry (Assistant)
Is this course for me?	Being a florist is a most rewarding and exciting career where you can express your creative talents, work with one of nature's beautiful creations and touch the lives of others by helping them communicate through the medium of flowers. IS THIS COURSE FOR YOU? This course is open to the general public, but particularly to entry level students interested in the floristry business. This certificate is particularly applicable to school based trainees, year 10 school leavers and people wishing to gain entry into the floristry business. There are no prerequisites.
Course Description:	SFL20115 Certificate II in Floristry (Assistant) is expected to take three terms (6-12 months). Face-to-face classroom workshops are followed by work experience in the floristry industry and supported on-the-job application of skills. Term 1 Introduction to Floristry includes:
Certificate II in Floristry (Assistant) has the following units:	SFL20115 Certificate II in Floristry (Assistant) Term 1 Introduction to Floristry SFLDEC001 Maintain floristry tools and equipment SFLDEC005 Assemble floristry products SFLSOP003 Recognise flower and plant materials SFLSOP004 Receive and store floristry stock Term 2 Classical Design SFLSOP001 Source information on floristry products and services SFLSOP005 Prepare and care for floristry stock SFLDEC002 Design floristry products Term 3 Running a Florist Shop SFLSOP002 Work effectively in the floristry industry SFLSOP007 Interact with floristry customers SFLWHS001 Participate in safe working practices BSBWOR202 Organise and complete daily work activities AHCNSY204A Maintain Indoor plants

Where is it?	We hold practical and theory sessions in the following locations: • Toowoomba (Shop 1, 33 Bell Street Mall, Toowoomba) • Townsville (1-3 Smith St, Hyde Park) • Sunshine Coast (2/23 Flinders Lane, Maroochydore) • Online / Zoom
How much study is there?	There are 12 units of competency or topics for this qualification. To assist you we offer: Classroom sessions and workshops to gain floristry skills Workbooks for retail sales
. 11	Work experience to gain experience in basic floristry design
How can I study?	SFL20115 Certificate II in Floristry includes 3 terms this can be complete via-
	Face to Face
	Weekly You will be required to attend practical training 1 day per week for the 10-week term and complete workbooks during and outside of class. Class hours are 8:30am to 3pm.
X	Block
F	You will be required to attend practical training for 1 full week during the 10-week term and complete workbooks during and outside of class. Class hours are 8am to 5pm.
_	<u>Online</u>
_	You will be required to attend practical training on Zoom 1 day per week for the 10-week term and complete workbooks during and outside of class. Class hours are 8:30am to 3pm.
What is in it for me?	CAREER OPPORTUNITIES
	This course is designed to increase your skills in areas necessary to work in a retail floristry outlet. Participants can gain employment in the floristry industry or continue towards further education in the floristry sector with Certificate III or Certificate IV in Floristry. Also, persons could continue with their studies in retail industry in general as many units of competency pertain to the Retail Training Package.
	Successful completion of the program enables you to apply for these types of jobs: • Floristry assistant • Retail sales assistant
	Or enrol in another course of study such as: SFL30115 Certificate III in Floristry or SIR30216 Certificate III in Retail sales
How do I get in?	There are no pre-requisites for SFL20115 Certificate II in Floristry (Assistant). Applicants to the course may be interviewed to determine your experience and training needs. You may be required to undertake a literacy assessment in order to demonstrate competency at the required level.

Language, Literacy, and This course requires effective language, communication, and interpersonal skills. You will Numeracy requirements be expected to: Work with customers and other staff members Read and understand a range of simple texts Write short answers to questions in your learner workbooks and online You will need access to the internet to complete your online learning and you will need good computer skills You should be able to use a calculator to calculate sales. If you need further assistance, we can offer you language, literacy, and numeracy assistance beyond the course hours for an additional fee. How am I Assessment is competency based. assessed? At the end of each term there will be short-answer theory assessment, and a demonstration of practical floristry skills within a time frame. We will also take into account your written workbooks for retail theory. You will also be required to complete a learner record book to verify your practical floristry experience in the workplace. **Credit Transfer** Flowers to Impress School of Floristry recognises the AQF qualifications and Statements of Attainment issued by any other Registered Training Organisation (RTO). If you have completed some of this qualification with another RTO, then please contact your course coordinator for credit transfer. **Recognition of Prior** If you are a practicing florist and you believe that you have the skills and knowledge Learning covered by this qualification, then you may apply for Recognition of Prior Learning. 1. Contact RTO staff to discuss your past experience and / or qualifications in floristry. Provide a portfolio of evidence, oral or written questions to substantiate claims 3. Demonstrate your skills and current competencies. Evidence should demonstrate an acceptable level of floristry skills and current industry knowledge. Cost of Recognition of Prior Learning is: \$2160.00 Additional training to fill any gaps will incur an additional charge of \$600.00 per day. Cost Fee For Service-Enrolment Fee of \$400.00, is required prior to the beginning of the course. (see below) Cost for each term is: \$1740.00 for face-to-face classes (excluding flowers and foliage). \$1305.00 for online classes (excluding flowers, foliage and floristry materials). Payment option: Per term payments Cost includes: tuition, workbooks, floristry materials (for face-to-face class), classroom materials and assessment. Students provide: flowers and foliage (& floristry materials for online class). The enrolment fee of \$400.00 must be paid a minimum of 2 weeks before the course begins, and this fee is not refundable.

	<u>Traineeships-</u> Flowers to Impress School of Floristry offers the option for school-based traineeships.
	Please contact us to enquire about how to sign up for a school-based traineeship.
Refund policy	All fees and charges will be outlined to students before enrolment for courses offered by Flowers to Impress. Should Flowers to Impress cancel any course, participants are entitled to a full refund or transfer of funds to a future course. An initial non-refundable deposit of \$400.00 will apply to all courses, payable two weeks before course commencement. No refund is available to participants who leave before finalising the course or unit of competency unless they can provide a medical certificate or show extreme personal hardship. In that case, fees may be refunded on a pro-rata basis. All monies received are entered into the Flowers to Impress accounting system and are not accessed until the course commences. Flowers to Impress has a comprehensive record keeping system to track payments and ensure pro-rata refunds for eligible students.
How do I apply?	For full-time or part-time study, please contact us at Flowers to Impress. Our enrolment form is available from our offices or via our website www.flowerstoimpress.com.au
V	Each person will be interviewed to determine if this course is right for you.
Our commitment to you:	Flowers to Impress is responsible for delivering training and assessment in accordance with the Standards for Registered Training Organisations. When you finalise payments and complete all course work and assessments, then Flowers to Impress will issue the AQF Certificates or Statements of Attainment for (SFL20115 Certificate II in Floristry). If Flowers to Impress closes or ceases to deliver any part of this course, then we will make arrangements to transfer your assessments and course work to another Registered Training Organisation so that you can complete your qualification, or we will refund your full fees. Upon completion of each unit of competency, you may choose to exit with a Statement of
\ 1	Attainment for competencies achieved. When you complete all the course work and assessments, you will be awarded the certificate for SFL20115 Certificate II in Floristry.
About us	Debby Birach-Mayer is a Dutch Master Floral Designer with over 25 years of experience in 4 different countries. She owned a successful floristry business in Sydney for 7 years and designed for a great number of prestige hotels around Sydney.
	Debby has participated in international flower competitions and won awards for her innovative designs and fresh approach. Debby's qualifications in floristry include horticulture, art, flower arranging and design to comprehensively include every aspect of flowers from growing flowers, to arranging cut flowers, to growing the business. Debby completed TAE40116 Certificate IV in Training and Assessment in March 2019.
Additional Information	For further information: Flowers to Impress Pty Ltd Phone: (07) 4638 2727 Mobile: 0414 522 610 Email address: school@flowerstoimpress.com.au Web address: www.flowerstoimpress.com.au